



Dear Revox Partner,

the Joy Network Receiver is an all-rounder with many selectable sources and functions, operating options and excellent audio quality.

Music can be selected from numerous sources: via WLAN, Bluetooth, audio streaming with Internet radio, Tidal, Deezer.

The music streaming service TIDAL has recently introduced a new authentication method.

This is why it is now necessary for all TIDAL customers to register with TIDAL via the Joy app.

We reacted immediately and provided adapted software for the Joy products.

The apps S232 for iOS and S235 for Android have also been adapted and made available in the corresponding stores.

The apps have also been revised and adapted to the latest iOS and Android operating systems.

The version numbers are:

JOY MKI:

V1.25

JOY MKII:

V2.13

S232 (iOS):

V2.6.93

S235 (Android):

V1.2.135

To process the necessary update:

- a registration at TIDAL can only be done via the apps.

- TIDAL registration via the S208 remote control is no longer possible. A message appears asking you to log in using the corresponding Joy app.

- the selection of music can, as before, also be made via the S208 remote control after successful registration.

- saved Internet radio and podcast favorites that were saved under Online Services are unfortunately lost after the software update of the Joy products and must be recreated.

This does not apply to music collections created directly on TIDAL or DEEZER.

Note:

Only the registration procedure for the TIDAL music service has changed.
The service itself can still be used without restrictions as part of your subscription.

Music streaming service DEEZER is not affected by this changeover.

This change means a change for the TIDAL access with the Revox Joy products.
Revox **STUDIOART** products are currently not affected by this.

We wish you continued great music enjoyment with your streamed music.

Your
Revox Team

REVOX
Studio Sound Quality

Revox (Schweiz) AG
Wehntalerstrasse 190
CH 8105 Regensdorf

Revox Deutschland
GmbH
Am Krebsgraben 15
D 78048 VS-Villingen

Revox Handels GmbH
Josef-Pirchl-Strasse 38
AT 6370 Kitzbühel

[Recommend newsletter](#)

[Unsubscribe](#)

[Imprint](#)